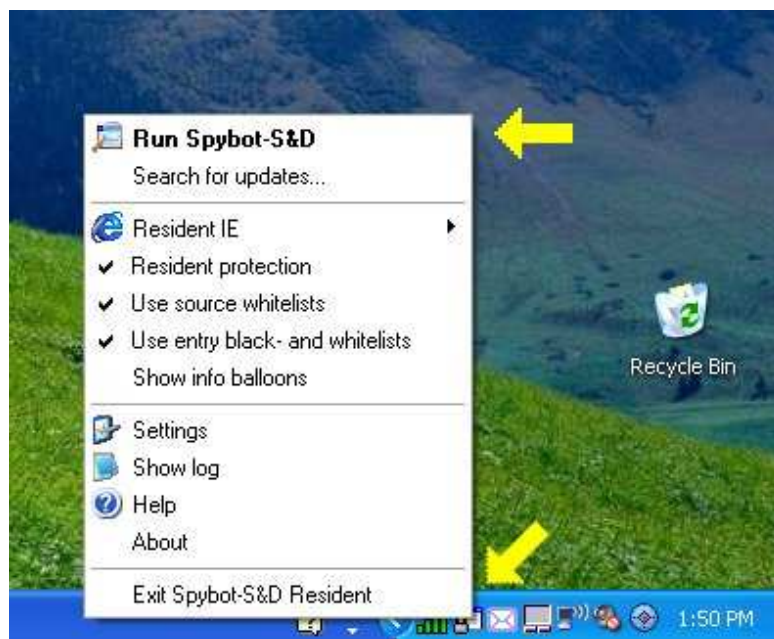


Instructions for scanning for spyware using Spybot.

This process takes about 30 minutes. However, you can minimize the SpyBot program while it's running to do other computer stuff. Also, it's a good idea to update SpyBot before taking the time to run a scan.

1. Open the Spybot control panel by right-clicking on the Spybot icon found in the system tray and selecting "Run SpyBot-S&D" from the menu which pops up. (You can also open the SpyBot control panel through the Start button at the bottom of the screen: Start/All Programs/SpyBot – Search & Destroy/ SpyBot – Search & Destroy)

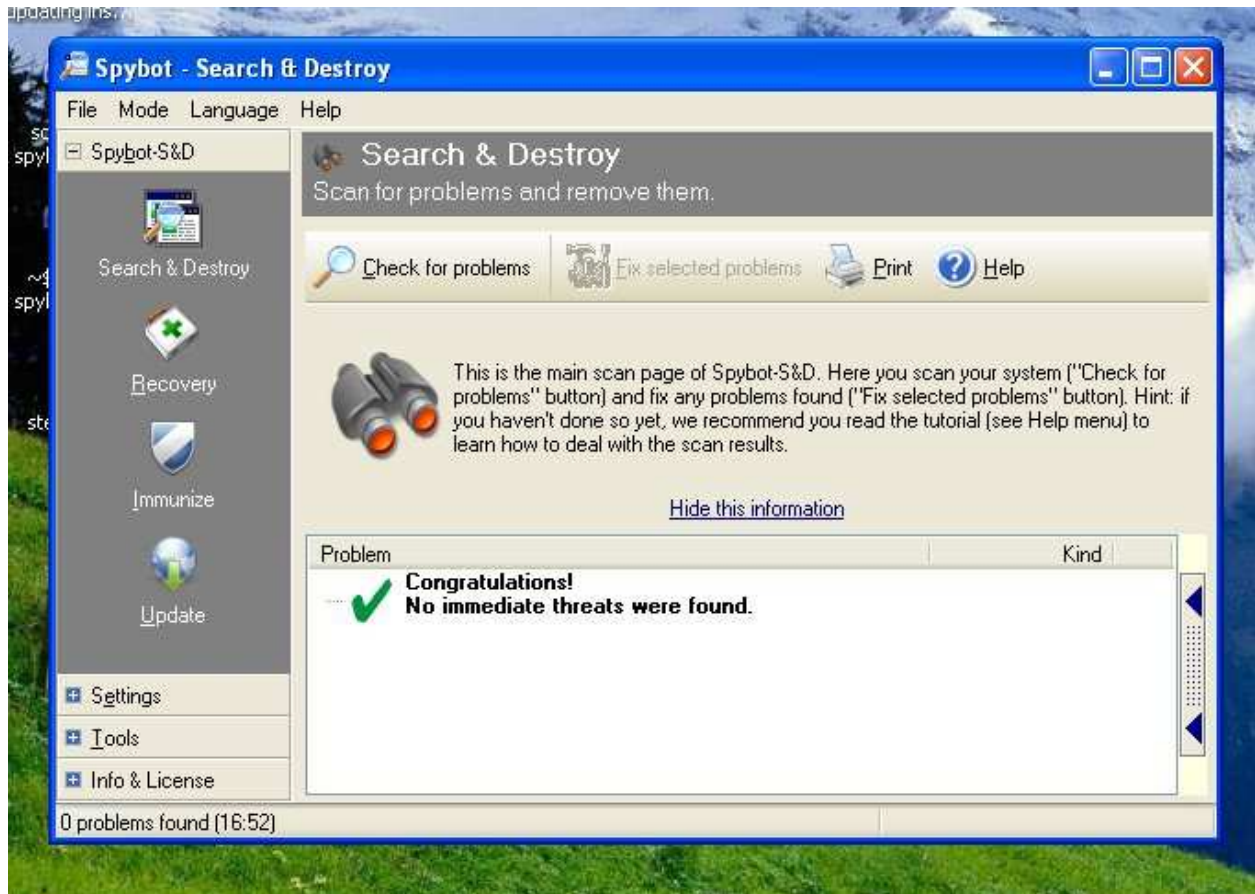


2. Click on the button that says “Check for problems”



Spybot will automatically start to scan your computer for unwelcome “guests”.

3. If you see the following:



Then your computer is clean, you're done, and you can exit out of the SpyBot program by clicking on the red "x" at the top-right of the SpyBot window.

4. However, if you see:



Then you need to click on the “Fix selected problems.” The program will let you know when you’re finished, and you can exit the program.

**Note: At times you may be informed that SpyBot can’t remove all programs because some are loaded into the active memory.*

SpyBot will ask if you want it to run the next time you start your computer to clean out these problems. While this sounds like a good idea, and usually is, be aware that it will take SpyBot about 30 minutes to scan the computer the next time you turn it on, and that you cannot log into the computer and do anything until the scan is complete (or cancelled.) If you're not sure you want to do this feel free to get in touch with Jay for suggestions and/or advice.